



**JACK**

by PODO LABS

**QUICK START GUIDE**

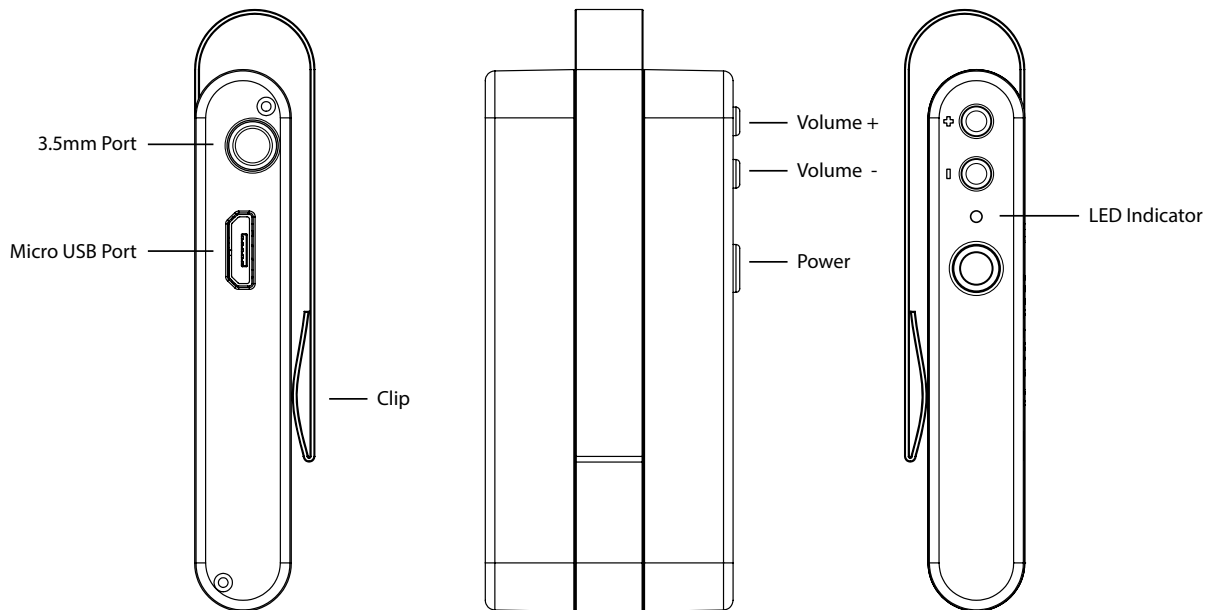


**MAKE ANY  
HEADPHONES  
WIRELESS**

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## JACK DIAGRAM





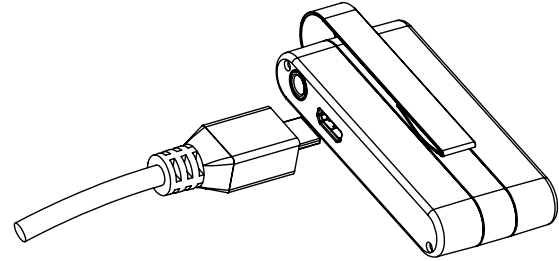
# GETTING STARTED

Thank you for purchasing Jack! This section contains articles that will guide you through setup and basic use. After that, you can check out the other sections to learn about more advanced features.

**STEP 1**

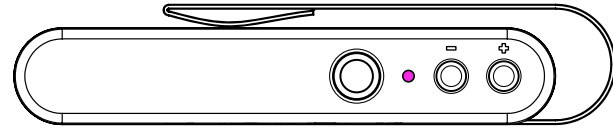
Charge for at least 1 hour.

- Use the included Micro-USB cable to plug in to a computer or wall adapter.

**STEP 2**

Turn on Jack.

- Press the larger button for at least two seconds
- The LED will turn purple, then flash blue



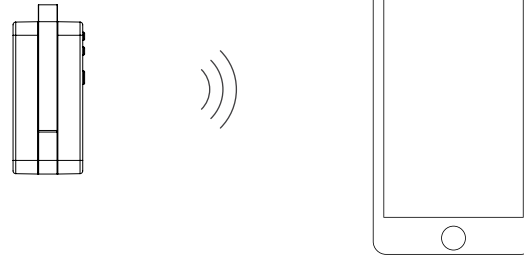
**STEP 3**

Find Jack in your phone's Bluetooth menu.

- iOS - Open the Settings app and click "Bluetooth"
- Android - Long press the Bluetooth icon on the top menu, or open Settings -> Connected Devices -> Bluetooth (may be slightly different depending on OS version)

**STEP 4**

Pair and connect to Jack.



## BASIC USE

After Step 4, Jack will be paired to your phone and connected in "Receive Mode". Audio is streamed from a phone or computer to Jack, and played from the AUX port. Plug in headphones, wired speakers, or anything that can play audio from an AUX cable.

### Disconnecting

If no audio is playing, Jack will disconnect and turn off after 20 minutes. To save battery, we recommend turning Jack off manually when you're done by holding the power button for 3 seconds.

### Auto Connect

When powered on, Jack will attempt to connect to the previously connected device. If the device is unavailable (out of range, or Bluetooth is off), Jack will remain in pairing mode.

### Volume Control

There are three ways to control Jack's volume:

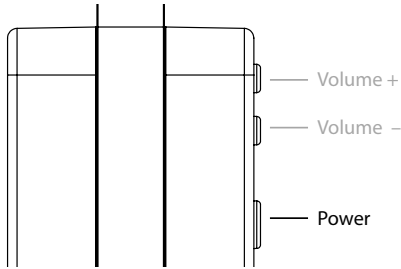
1. Change the volume on your phone or computer
2. Press the volume buttons on Jack
3. Use headphones with in-line volume control

**Note:** Not all in-line headphones will work correctly due to different specifications between vendors. However, headphones shipped with Jack will work correctly, and we have done our best to be as compatible as possible.



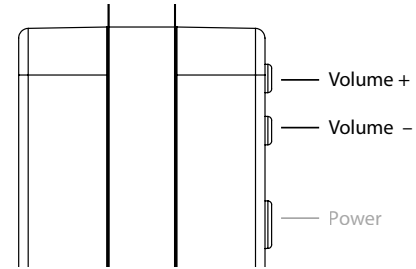
### Receive Mode

When Jack is off, press the Power button for two seconds to turn on in Receive Mode.



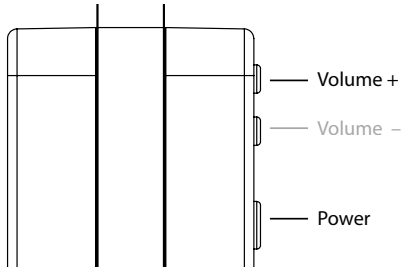
### Share Mode

When two Jacks are in Receive Mode, hold the Volume+ and Volume- down until they are synced.



### Transmit Mode

When Jack is off, press Power button and Volume + button for two seconds (at the same time) to turn on in Transmit Mode.



## HARDWARE

- 1/8" Aux port for input and output
- 300mAh LiPo battery
- Up to 12 hours playback at reasonable volume
- Steel clip
- Micro USB charging port
- 3 buttons
- 1 RGB LED

## CONNECTIVITY AND AUDIO

- Bluetooth 4.2
- SBC and AptX audio codecs
- Play audio from up to 2 devices in Receive Mode
- One device active at a time
- Share synchronized Bluetooth audio with another Jack
- Stream input from the Aux port to 2 devices in Transmit Mode

## CARE

### Charging

Jack fully charges in less than 2 hours. If you haven't charged Jack in several weeks or more, it could take a bit longer.

To ensure product longevity, it's best not to let the battery completely run out. Jack will shut itself off before the battery is damaged, but it's not ideal to let this happen too often.

### Weather

Make sure to keep Jack out of extreme conditions. Jack can handle a wide range of temperatures, but it can get hotter than you might expect on a car dashboard or asphalt outside.

Jack is weather resistant and can handle rain, but should not be fully submerged.

### Clip

The clip is made of metal, but take care not to bend it too far!



# MODES

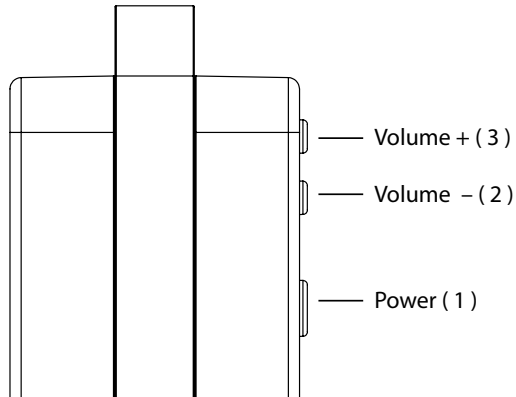
In the Getting Started section, you learned how to use Jack in "Receive Mode." That's the most common way to use Jack, but in this section we'll go over everything else that's possible.

## RECEIVE MODE

If you follow the "Connecting" section in Quick Start Guide, you will be connected to Jack in Receive Mode. In this mode, a device (phone, computer, etc) streams audio over Bluetooth to Jack. The audio is played through the Aux port.

### Buttons

The table below lists button functionality when Jack is in Receive Mode. Buttons are labeled Power (1), Volume- (2), and Volume+ (3) according to this image:



Buttons	Press Type	Jack State	Function
1	2 seconds	Off	Turn Jack on
1	3 seconds	On	Turn Jack off
1	Short tap	Music playing	Pause music
1	Short tap	Music paused	Play music
2	Short tap	Music playing	Volume down
3	Short tap	Music playing	Volume up
2	2 seconds	Music playing	Previous track
3	2 seconds	Music playing	Next track
1 + 2 + 3	7 seconds	Not playing music	Forget paired devices Turn off
2 + 3	3 seconds	On	Allow Share Mode connection

### Headphone Buttons

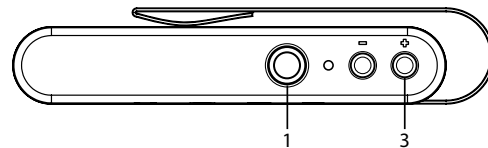
Some headphones, such as the ones we sell with Jack, have in-line pause/play and volume buttons.\*

Pause/play, volume, and next/previous track functions can be controlled with these buttons.

**Note:** Due to differences in how these are implemented for iPhone/Android, not all headphone buttons will work properly with Jack.

### TRANSMIT MODE

Jack can be placed in Transmit Mode by holding buttons 1 and 3.



In Transmit Mode, Jack streams audio from the Aux port to a connected Bluetooth device. For example, you can use an Aux cable to plug Jack in to a TV, and stream audio to Bluetooth headphones.

### Connecting

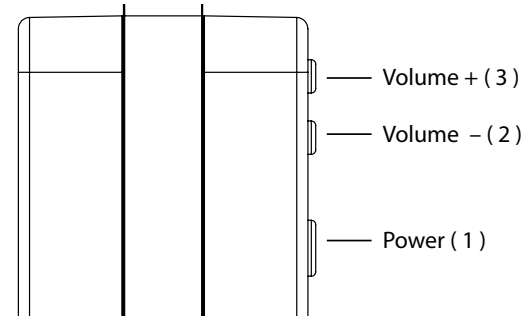
When Jack is turned on in Transmit Mode for the first time, it will attempt to pair with the nearest Bluetooth Audio device (headset, speaker, etc). Jack will automatically attempt to reconnect to the paired device the next time it is turned on in Transmit Mode. The

paired device in Transmit Mode is separate from the paired devices in Receive Mode.

Make sure the Bluetooth headset or speaker is in pairing mode the first time, or Jack will not be able to find it. If Jack is attempting to connect to a paired device and you would like to pair instead, hold down Button 3 for two seconds.

### Buttons

This table lists button functionality when Jack is in Transmit Mode. Buttons are labeled 1, 2, and 3 according to this image:



Buttons	Press Type	Jack State	Function
1 + 3	2 seconds	Off	Turn Jack on
1	3 seconds	On	Turn Jack off
3	2 seconds	On	Force pairing mode
2	2 seconds	Connected	Attempt connection to device
2+3	7 seconds	On	Forget paired devices

## SHARE MODE

If you have two Jacks, they can connect in two different ways:

1. One Jack is in Receive Mode, while another is in Transmit Mode
  - For example, the Transmit Jack is connected to a TV via Aux, and the Receive Jack plays audio via wired headphones.
2. Both Jacks start in Receive Mode, then enter Share Mode.

This section explains how to connect two Jacks in Share Mode.

### Steps

Jack-A will refer to the Jack that connects to your phone or computer. Jack-B will refer to the second one that receives synchronized audio.

1. Connect your phone or computer to Jack-A in

Receive Mode

2. Turn on Jack-B, and make sure it doesn't auto-connect to anything
3. Double tap buttons 2+3 together on Jack-A
  - This can be a bit difficult to do properly the first time
  - Jack-A's LED will flash blue to indicate it is ready to connect
4. Hold down buttons 2+3 on Jack-B until it connects to Jack-A
  - If you're not sure whether the Jacks are connected, try playing music.

### Notes

- Turning off either Jack will cause both to turn off.
- Both Jacks can pause or play the music.
- You must follow the above steps each time to use Share Mode.
- Certain environmental factors may cause Jack to eventually get out of sync. To fix this, try turning off both Jacks and reconnecting.



## LIMITED WARRANTY

LIMITED WARRANTY: Podo Labs products and accessories are guaranteed against defects in manufacturing or workmanship for six (6) months from the original date of purchase. Podo Labs, at our sole discretion, will repair or replace this product at no charge with new or reconditioned parts, if found to be defective during the limited warranty period specified above. Returns or replacements of parts and/or products are subject to shipping, handling, replacement and/or restocking fees.

To submit a claim:

1. Contact our Support Team via email [support@podolabs.com](mailto:support@podolabs.com) with a description of the problem (with images or video if available), Podo serial number and date of purchase.
2. If our Support Team cannot first solve the issue and determines that your problem qualifies for a warranty claim, you will receive a RMA (Return

Merchandise Authorization) number and shipping label.

3. Package your defective product carefully for return to Podo Labs, including your original receipt or order confirmation, written explanation of the problem, and RMA number. Podo Labs is not responsible for damage caused during shipment, whether due to inadequate packaging or otherwise.
4. Copy your RMA number on the outside of the box and send to Podo Labs (items must be received by Podo Labs within 14 days of issuing the RMA).
5. Podo Labs, at our sole discretion, will repair or replace this product at no charge with new or reconditioned parts, if found to be defective during the limited warranty period specified above.

Podo Labs is not responsible for shipping costs associated with warranty returns. Parts or products received without an RMA number or out of the warranty period will not be accepted and may or may

not be returned.

**30 DAY GUARANTEE:** If at any time within 30 days of receiving a purchase from podolabs.com you are not satisfied, you may return it for a refund. Damaged items due to reasons not covered under warranty cannot be accepted for refund under this Guarantee. Any associated shipping fees are not refundable and returns or replacements of parts and/or products are subject to shipping, handling, replacement and/or restocking fees. **NOTE:** this guarantee only applies to orders placed online at podolabs.com.

To return an item purchased from podolabs.com:

If you bought your product directly from Podolabs.com and would like to return it for whatever reason within 30 days of purchase, please follow the below procedure. Podo Labs will credit your card or other

purchase method after receipt of the undamaged merchandise.

1. Contact our Support Team by clicking on the Support link on our contact page. We would love to fix any problem that is leaving you unsatisfied.
2. Obtain an RMA number from Podo Labs Support Team
3. Package your product carefully for return to Podo Labs, including your original receipt and copy of RMA form. We also appreciate comments or suggestions to serve you better next time.
4. Copy your RMA number on the outside of the box and send to Podo Labs (items must be received by Podo Labs within 14 days of issuing the RMA).

Podo Labs 582 Market Street San Francisco, CA 94104

**EXCLUSIONS & LIMITATIONS:** This Limited Warranty

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To the maximum extent allowed under applicable law, Podo Labs assumes no liability for any accident, injury, death, loss, or other claim related to or resulting from the use of our products.

Podo Labs does not warrant that the operation of our products will be error-free. This warranty does not cover:

- a) Consumable parts, such as Sticky pads, batteries, coatings or finishes, and/or other parts designed to diminish in function or efficacy over time, unless failure is due to a defect in materials or workmanship;
- b) Damage or failures caused directly or indirectly by use with non-Podo Labs products;
- c) Damage caused by improper handling, charging, accidents, misuse, abuse, neglect, misapplication, fire, water, lightning, or other acts of nature; failure to follow directions or warnings; incorrect electrical line voltage, fluctuations or surges; damage caused by improper installation; product alteration or modification; improper or unauthorized repair; exterior finish or cosmetic damage; normal wear and tear or normal aging of the product;

d) Damage caused by falls or impacts through negligent or incorrect use of the Sticky pad or magnet (including application to an inappropriate surface or failure to test adherence in a safe manner) or use of a worn-out Sticky pad;

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Depending on your state of residence and applicable local laws, the above limitations or exclusions may not apply to you. Beyond the specific rights specified by this Limited Warranty, you may have other or additional rights, which vary from state to state.

**GOVERNING LAW & ARBITRATION:** This Limited Warranty shall be governed by the laws of the State of California without giving effect to any conflict of laws

principles that may provide the application of the law of another jurisdiction. Any claim or dispute in connection with this Limited Warranty shall be resolved in a cost effective manner through binding non-appearance-based arbitration. The arbitration shall be initiated through an established alternative dispute resolution provider mutually agreed upon by the parties. The alternative dispute resolution provider and the parties must comply with the following rules:

- a) The arbitration shall be conducted by telephone, online and/or be solely based on written submissions, the specific manner shall be chosen by the party initiating the arbitration;
- b) The arbitration shall not involve any personal appearance by the parties or witnesses unless otherwise mutually agreed by the parties; and

c) Any judgment on the award rendered by the arbitrator may be entered in any court of competent jurisdiction.

If the foregoing arbitration clause does not apply for any reason, you agree to submit to the personal jurisdiction of the state courts located within Santa Clara County, California and the federal courts in the Northern District of California for the purpose of litigating all such claims or disputes, which courts shall have exclusive jurisdiction of such claims or disputes. Notwithstanding the foregoing, Podo Labs may seek injunctive or other equitable relief to protect its intellectual property rights in any court of competent jurisdiction.

To the extent this "GOVERNING LAW & ARBITRATION" section is deemed invalid or unenforceable, it shall be deemed severed from this

warranty and the remainder of this warranty shall be unaffected.

**MODIFICATIONS:** The instructions and information in this Guide are for reference only and may be modified at any time without prior notice. For the most accurate and up-to-date version of this Guide, please visit [www.podolabs.com](http://www.podolabs.com). Podo Labs reserves the right to modify or amend the product design or User Guide without restrictions or notification.

**CONTACT**

[hello@podolabs.com](mailto:hello@podolabs.com) - Say hi! Let us know how we're doing

[media@podolabs.com](mailto:media@podolabs.com) - For brand partnerships or media inquiries

[support@podolabs.com](mailto:support@podolabs.com) - Reach our support team or submit a warranty claim

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